



Security at International Medical Group® (IMG®) is comprised of industry standards. To ensure secure communication with our Web sites, all sensitive information is encrypted with Secure Sockets Layer (SSL) technology. This technology encrypts any information you enter on one of our Web sites before it leaves your computer, and decrypts it on our Web servers. Any e-mail we send containing sensitive or confidential information is encrypted using a variety of industry standard encryption methods. We also protect our data with numerous firewalls and specialized hardware, software and related techniques that control access. The infrastructure is constantly monitored and tested to prevent security breaches.

The security systems in place are supported by a number of professionals who hold the following certifications:

- Microsoft Certified Systems Engineers - 2 employees
(1 with a security designation & 1 with an internet designation)
- Microsoft Certified Systems Administrators - 2 employees (1 with a security designation)
- Microsoft Certified Desktop Support Technician - 2 employees
- Microsoft Certified Professionals - 5 employees
- Citrix Certified Administrators - 1 employee
- Certified Ethical Hacker - 1 employee
- A+ - 2 employees
- Network+ - 3 employees
- Security+ - 1 employee
- Certified Information Systems Auditor - 1 employee (pending receipt of paperwork)
- AHIP – MHP Designation - 1 employee
- AHIP – HIPAA Associate - 1 employee

Our staff undergo regular internal and external training, and are among the most highly certified individuals in the world. The staff also attended and participated in major security conferences including:

- Defcon 2007 – Las Vegas, Nevada
- Schmocon 2007 – Washington, D.C.
- SANS 2007 – Indianapolis, Indiana

IMG systems are protected by many diverse layers of security. These layers are monitored in a variety of ways to ensure the information remains secure. Systems are also monitored 24 hours a day, seven days a week to insure maximum uptime. There are many layers to our disaster recovery program and we consistently run better than 99.9% uptime. We have a proven, secure system and are subjected to quarterly penetration tests by an accredited leader in the security industry.

IMG is committed to having the proper resources in place: whether it is personnel, software or equipment to maintain the security of the infrastructure and data contained within.

